

# DENIS ENGINE SERVICES & PARTS

BRECHTSEBAAN 36  
UNIT 18  
B-2900 SCHOTEN

TEL: +32(3) 666.36.00

e-MAIL: [INFO@DENISDP.BE](mailto:INFO@DENISDP.BE)



---

## Privacy Policy

Denis Engine Services & Parts take the protection of your personal data seriously and adhere strictly to the rules of the data protection regulations. Personal data is collected on this website only to the extent technically necessary.

### 1. Definitions

The data protection declaration of the Denis Engine Services & Parts is based on the terms used by the European legislator for the adoption of the General Data Protection Regulation (GDPR). Our data protection uses these terms:

#### a) Personal data

Personal data means any information relating to an identified or identifiable natural person ("user"). An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

#### b) Data subject

Data subject (user) is any identified or identifiable natural person, whose personal data is processed by the controller responsible for the processing.

#### c) Processing

Processing is any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

#### d) Restriction of processing

Restriction of processing is the marking of stored personal data with the aim of limiting their processing in the future.

#### e) Controller or controller responsible for the processing

Controller responsible for the processing is the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.

#### f) Processor

Processor is a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

# DENIS ENGINE SERVICES & PARTS

BRECHTSEBAAN 36  
UNIT 18  
B-2900 SCHOTEN

TEL: +32(3) 666.36.00

e-MAIL: [INFO@DENISDP.BE](mailto:INFO@DENISDP.BE)



## g) Recipient

Recipient is a natural or legal person, public authority, agency or another body, to which the personal data are disclosed, whether a third party or not. However, public authorities which may receive personal data in the framework of a particular inquiry in accordance with Union or Member State law shall not be regarded as recipients; the processing of those data by those public authorities shall be in compliance with the applicable data protection rules according to the purposes of the processing.

## h) Third party

Third party is a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or

## 2. Name and Address of the controller

Controller for the purposes of the General Data Protection Regulation (GDPR), other data protection laws applicable in Member states of the European Union and other provisions related to data protection is:  
Denis Engine Services & Parts – Brechtsebaan 36 2900 Schoten, Belgium. [www.denisdp.be](http://www.denisdp.be)

## 3. Contact details of the data protection officer

By E-Mail:  
[info@denisdp.be](mailto:info@denisdp.be)

## 4. Cookies

The Internet pages of Denis Engine Services & Parts use cookies. Cookies are text files that are stored in a computer system via an Internet browser.

Many Internet sites and servers use cookies and many cookies contain a so-called cookie ID. A cookie ID is a unique identifier of the cookie. It consists of a character string through which Internet pages and servers can be assigned to the specific Internet browser in which the cookie was stored. This allows visited Internet sites and servers to differentiate the individual browser of the data subject from other Internet browsers that contain other cookies. A specific Internet browser can be recognized and identified using the unique cookie ID.

Through the use of cookies, the Denis Engine Services & Parts can provide the users of this website with more user-friendly services that would not be possible without the cookie setting. The website user that uses cookies, e.g. does not have to enter access data each time the website is accessed, because this is taken over by the website, and the cookie is thus stored on the user's computer system. Furthermore, already set cookies may be deleted at any time via an Internet browser or other software programs. This is possible in all popular Internet browsers. If the user deactivates the setting of cookies in the Internet browser used, not all functions of our website may be entirely usable.

## 5. Collection of general data and information

The website of the Denis Engine Services & Parts collects a series of general data and information when a user or automated system calls up the website. This general data and information are stored in the server log files. Collected may be

- the browser types and versions used,
- the operating system used by the accessing system,
- the website from which an accessing system reaches our website (so-called referrers),
- the sub-websites,

- the date and time of access to the Internet site,
- an Internet protocol address (IP address),
- the Internet service provider of the accessing system, and
- any other similar data and information that may be used in the event of attacks on our information technology systems.
- When using these general data and information, the Denis Engine Services & Parts does not draw any conclusions about the user. Rather, this information is needed to
- deliver the content of our website correctly,
- optimize the content of our website as well as its advertisement,
- ensure the long-term viability of our information technology systems and website technology, and
- provide law enforcement authorities with the information necessary for criminal prosecution in case of a cyber-attack.

## 6. Registration on our website

The user has the possibility to register on the website of the controller with the indication of personal data. Which personal data are transmitted to the controller is determined by the respective input mask used for the registration. The personal data entered by the user are collected and stored exclusively for internal use by the controller, and for his own purposes. The controller may request transfer to one or more processors (e.g. a parcel service) that also uses personal data for an internal purpose which is attributable to the controller.

By registering on the website of the controller, the IP address assigned by the Internet service provider (ISP) and used by the user, the date, and the time of the registration are also stored. The storage of this data takes place against the background that this is the only way to prevent the misuse of our services, and, if necessary, to make it possible to investigate committed offenses. Insofar, the storage of this data is necessary to secure the controller. This data is not passed on to third parties unless there is a statutory obligation to pass on the data, or if the transfer serves the aim of criminal prosecution.

The registration of the user, with the voluntary indication of personal data, is intended to enable the controller to offer the user contents or services that may only be offered to registered users due to the nature of the matter in question. Registered persons are free to change the personal data specified during the registration at any time, or to have them completely deleted from the data stock of the controller.

The data controller shall, at any time, provide information upon request to each user as to what personal data are stored about the user. In addition, the data controller shall correct or erase personal data at the request or indication of the user, insofar as there are no statutory storage obligations. The entirety of the controller's employees are available to the user in this respect as contact persons.

## 7. Contact possibility via the website

The website of the Denis Engine Services & Parts contains information that enables a quick electronic contact to our enterprise, as well as direct communication with us. If a user contacts the controller by e-mail or via a contact form, the personal data transmitted by the user are automatically stored. Such personal data transmitted on a voluntary basis by a user to the data controller are stored for the purpose of processing or contacting the user. There is no transfer of this personal data to third parties.

## 8. Routine erasure and blocking of personal data

The data controller shall process and store the personal data of the user only for the period necessary to achieve the purpose of storage, or as far as this is granted by the European legislator or other legislators in laws or regulations to which the controller is subject to.

If the storage purpose is not applicable, or if a storage period prescribed by the European legislator or another competent legislator expires, the personal data are routinely blocked or erased in accordance with legal requirements.

## 9. Data protection for applications and the application procedures

The data controller shall collect and process the personal data of applicants for the purpose of the processing of the application procedure. The processing may also be carried out electronically. This is the case, in particular, if an applicant submits corresponding application documents by e-mail or by means of a web form on the website (or the candidate portal) to the controller. As part of the application process, the interviews required to establish an employment relationship may also take place virtually. For this purpose, the controller regularly uses the Microsoft application TEAMS. Information on data processing when using Microsoft Teams can be found here: <https://docs.microsoft.com/de-de/microsoftteams/teams-privacy>. If the data controller concludes an employment contract with an applicant, the submitted data will be stored for the purpose of processing the employment relationship in compliance with legal requirements. If no employment contract is concluded with the applicant by the controller, the application documents shall be automatically erased three months after notification of the refusal decision, unless there is separate consent on the part of the applicant for longer-term storage of the data, or provided that no other legitimate interests of the controller are opposed to the erasure.

## 10. Emergency contact

Our employees have the opportunity to enter an emergency contact in order to inform a person from their private environment, for example, in the event of an accident or a health threat. If you have been specified as an emergency contact by employees of our company, this is based on its "legitimate interests" (Art. 6 para. 1 lit. f GDPR). In this context, the following data may be processed: Name, first name, relationship, telephone, e-mail, address.

## 11. Rights of the user

### a) Right of confirmation

Each user shall have the right to obtain from the controller the confirmation as to whether or not personal data concerning him or her are being processed. If a user wishes to avail himself of this right of confirmation, he or she may, at any time, contact any employee of the controller.

### b) Right of access

Each user shall have the right to obtain from the controller free information about his or her personal data stored at any time and a copy of this information. Furthermore, the European directives and regulations grant the user access to the following information:

- the purposes of the processing;
- the categories of personal data concerned;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients in third countries or international organisations;
- where possible, the envisaged period for which the personal data will be stored, or, if not possible, the criteria used to determine that period;
- the existence of the right to request from the controller rectification or erasure of personal data, or restriction of processing of personal data concerning the user, or to object to such processing;
- the existence of the right to lodge a complaint with a supervisory authority;
- where the personal data are not collected from the user, any available information as to their source;
- the existence of automated decision-making, including profiling, referred to in Article 22(1) and (4) of the GDPR and, at least in those cases, meaningful information about the logic involved, as well as the significance and envisaged consequences of such processing for the user.

Furthermore, the user shall have a right to obtain information as to whether personal data are transferred to a third country or to an international organisation. Where this is the case, the user shall have the right to be informed of the appropriate safeguards relating to the transfer.

## DENIS ENGINE SERVICES & PARTS

BRECHTSEBAAN 36  
UNIT 18  
B-2900 SCHOTEN

TEL: +32(3) 666.36.00

e-MAIL: [INFO@DENISDP.BE](mailto:INFO@DENISDP.BE)



If a user wishes to avail himself of this right of access, he or she may, at any time, contact any employee of the controller.

### **c) Right to rectification**

Each user shall have the right to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her. Taking into account the purposes of the processing, the user shall have the right to have incomplete personal data completed, including by means of providing a supplementary statement. If a user wishes to exercise this right to rectification, he or she may, at any time, contact any employee of the controller.

### **d) Right of restriction of processing**

Each user shall have the right to obtain from the controller restriction of processing where one of the following applies:

The accuracy of the personal data is contested by the user, for a period enabling the controller to verify the accuracy of the personal data.

The processing is unlawful and the user opposes the erasure of the personal data and requests instead the restriction of their use instead.

The controller no longer needs the personal data for the purposes of the processing, but they are required by the user for the establishment, exercise or defence of legal claims.

The user has objected to processing pursuant to Article 21(1) of the GDPR pending the verification whether the legitimate grounds of the controller override those of the user.

If one of the aforementioned conditions is met, and a user wishes to request the restriction of the processing of personal data stored by the Denis Engine Services & Parts, he or she may at any time contact any employee of the controller. The employee of the Denis Engine Services & Parts will arrange the restriction of the processing.

### **e) Right to object**

Each user shall have the right to object, on grounds relating to his or her particular situation, at any time, to processing of personal data concerning him or her, which is based on point (e) or (f) of Article 6(1) of the GDPR. This also applies to profiling based on these provisions.

The Denis Engine Services & Parts shall no longer process the personal data in the event of the objection, unless we can demonstrate compelling legitimate grounds for the processing which override the interests, rights and freedoms of the user, or for the establishment, exercise or defence of legal claims.

If the Denis Engine Services & Parts processes personal data for direct marketing purposes, the user shall have the right to object at any time to processing of personal data concerning him or her for such marketing. This applies to profiling to the extent that it is related to such direct marketing. If the user objects to the Denis Engine Services & Parts to the processing for direct marketing purposes, the Denis Engine Services & Parts will no longer process the personal data for these purposes.

In addition, the user has the right, on grounds relating to his or her particular situation, to object to processing of personal data concerning him or her by the Denis Engine Services & Parts for scientific or historical research purposes, or for statistical purposes pursuant to Article 89(1) of the GDPR, unless the processing is necessary for the performance of a task carried out for reasons of public interest.

In order to exercise the right to object, the user may contact any employee of the Denis Engine Services & Parts. In addition, the user is free in the context of the use of information society services, and notwithstanding Directive 2002/58/EC, to use his or her right to object by automated means using technical specifications.



---

**f) Right to erasure (Right to be forgotten)**

Each user shall have the right to obtain from the controller the erasure of personal data concerning him or her without undue delay, and the controller shall have the obligation to erase personal data without undue delay where one of the following grounds applies, as long as the processing is not necessary:

The personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed.

The user withdraws consent to which the processing is based according to point (a) of Article 6(1) of the GDPR, or point (a) of Article 9(2) of the GDPR, and where there is no other legal ground for the processing.

The user objects to the processing pursuant to Article 21(1) of the GDPR and there are no overriding legitimate grounds for the processing, or the user objects to the processing pursuant to Article 21(2) of the GDPR.

The personal data have been unlawfully processed.

The personal data must be erased for compliance with a legal obligation in Union or Member State law to which the controller is subject.

The personal data have been collected in relation to the offer of information society services referred to in Article 8(1) of the GDPR.

If one of the aforementioned reasons applies, and a user wishes to request the erasure of personal data stored by the Denis Engine Services & Parts, he or she may, at any time, contact any employee of the controller. An employee of Denis Engine Services & Parts shall promptly ensure that the erasure request is complied with immediately.

Where the controller has made personal data public and is obliged pursuant to Article 17(1) to erase the personal data, the controller, taking account of available technology and the cost of implementation, shall take reasonable steps, including technical measures, to inform other controllers processing the personal data that the user has requested erasure by such controllers of any links to, or copy or replication of, those personal data, as far as processing is not required. An employees of the Denis Engine Services & Parts will arrange the necessary measures in individual cases.

**g) Right to data portability**

Each user shall have the right, to receive the personal data concerning him or her, which was provided to a controller, in a structured, commonly used and machine-readable format. He or she shall have the right to transmit those data to another controller without hindrance from the controller to which the personal data have been provided, as long as the processing is based on consent pursuant to point (a) of Article 6(1) of the GDPR or point (a) of Article 9(2) of the GDPR, or on a contract pursuant to point (b) of Article 6(1) of the GDPR, and the processing is carried out by automated means, as long as the processing is not necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

Furthermore, in exercising his or her right to data portability pursuant to Article 20(1) of the GDPR, the user shall have the right to have personal data transmitted directly from one controller to another, where technically feasible and when doing so does not adversely affect the rights and freedoms of others.

In order to assert the right to data portability, the user may at any time contact any employee of the Denis Engine Services & Parts.

**h) Automated individual decision-making, including profiling**

Each user shall have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her, or similarly significantly affects him or her, as long as the decision (1) is not necessary for entering into, or the performance of, a contract between the user and a data controller, or (2) is not authorised by Union or Member State law to which the controller is subject and which also lays down suitable measures to safeguard the users rights and freedoms and legitimate interests, or (3) is not based on the users explicit consent.

If the decision (1) is necessary for entering into, or the performance of, a contract between the user and a data controller, or (2) it is based on the users explicit consent, the Denis Engine Services & Parts shall implement



## DENIS ENGINE SERVICES & PARTS

BRECHTSEBAAN 36  
UNIT 18  
B-2900 SCHOTEN

TEL: +32(3) 666.36.00

e-MAIL: [INFO@DENISDP.BE](mailto:INFO@DENISDP.BE)



suitable measures to safeguard the users rights and freedoms and legitimate interests, at least the right to obtain human intervention on the part of the controller, to express his or her point of view and contest the decision. If the user wishes to exercise the rights concerning automated individual decision-making, he or she may, at any time, contact any employee of the Denis Engine Services & Parts.

### i) Right to withdraw data protection consent

Each user shall have the right to withdraw his or her consent to processing of his or her personal data at any time.

if the user wishes to exercise the right to withdraw the consent, he or she may, at any time, contact any employee of the Denis Engine Services & Parts.

### 12. Privacy Policy for the use of server log

The website provider collects data about accesses to the site and saves these as "server log files". The following data is logged:

- IP address / remote host name
- remote logname
- Time
- Request (first line)
- Status Code
- response size
- User-Agent

The data collected are for statistical purposes only and to improve the website. However, the website operator reserves the right to retrospectively check the server logfiles if concrete evidence to unlawful use exist.

### 13. Legal basis for the processing

Art. 6(1) lit. a GDPR serves as the legal basis for processing operations for which we obtain consent for a specific processing purpose. If the processing of personal data is necessary for the performance of a contract to which the user is party, as is the case, for example, when processing operations are necessary for the supply of goods or to provide any other service, the processing is based on Article 6(1) lit. b GDPR. The same applies to such processing operations which are necessary for carrying out pre-contractual measures, for example in the case of inquiries concerning our products or services. Is our company subject to a legal obligation by which processing of personal data is required, such as for the fulfillment of tax obligations, the processing is based on Art. 6(1) lit. c GDPR. In rare cases, the processing of personal data may be necessary to protect the vital interests of the user or of another natural person. This would be the case, for example, if a visitor were injured in our company and his name, age, health insurance data or other vital information would have to be passed on to a doctor, hospital or other third party. Then the processing would be based on Art. 6(1) lit. d GDPR. Finally, processing operations could be based on Article 6(1) lit. f GDPR. This legal basis is used for processing operations which are not covered by any of the abovementioned legal grounds, if processing is necessary for the purposes of the legitimate interests pursued by our company or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the user which require protection of personal data. Such processing operations are particularly permissible because they have been specifically mentioned by the European legislator. He considered that a legitimate interest could be assumed if the user is a client of the controller (Recital 47 Sentence 2 GDPR).

## DENIS ENGINE SERVICES & PARTS

BRECHTSEBAAN 36  
UNIT 18  
B-2900 SCHOTEN

TEL: +32(3) 666.36.00

e-MAIL: [INFO@DENISDP.BE](mailto:INFO@DENISDP.BE)



---

### 14. The legitimate interests pursued by the controller or by a third party

Where the processing of personal data is based on Article 6(1) lit. f GDPR our legitimate interest is to carry out our business in favor of the well-being of all our employees and the shareholders.

### 15. Period for which the personal data will be stored

The criteria used to determine the period of storage of personal data is the respective statutory retention period. After expiration of that period, the corresponding data is routinely deleted, as long as it is no longer necessary for the fulfillment of the contract or the initiation of a contract.

The data protection settings that are adjusted by the user in the Cookiebox are stored at most for 31 days. After the 31 days, settings in the Cookiebox need to be adjusted by the user again. It remains the case that Technical Cookies cannot be deactivated.

### 16. Provision of personal data as statutory or contractual requirement; Requirement necessary to enter into a contract; Obligation of the user to provide the personal data; possible consequences of failure to provide such data

We clarify that the provision of personal data is partly required by law (e.g. tax regulations) or can also result from contractual provisions (e.g. information on the contractual partner). Sometimes it may be necessary to conclude a contract that the user provides us with personal data, which must subsequently be processed by us. The user is, for example, obliged to provide us with personal data when our company signs a contract with him or her. The non-provision of the personal data would have the consequence that the contract with the user could not be concluded. Before personal data is provided by the user, the user must contact any employee. The employee clarifies to the user whether the provision of the personal data is required by law or contract or is necessary for the conclusion of the contract, whether there is an obligation to provide the personal data and the consequences of non-provision of the personal data.

### 17. Further Information

Your trust is important to us. Therefore, we would like to answer your questions regarding the processing of your data at any time. If you have any questions that this privacy statement could not answer or if you wish to receive more detailed information, please contact the data protection officer of Denis Engine Services & Parts ([info@denisdp.be](mailto:info@denisdp.be))